



**FLORIDA DEPARTMENT OF HEALTH
BUREAU OF EMERGENCY MEDICAL OVERSIGHT
EMERGENCY MEDICAL SERVICES
STATE EMS AWARDS**

2024 AWARD CATEGORIES AND CRITERIA

911 Public Safety Telecommunicator

This award recognizes an **individual** who:

- has demonstrated outstanding effort in processing a medical emergency call
- has demonstrated outstanding efforts in educating the public on 911

Emergency Medical Technician

This award recognizes an **individual** who:

- is a non-administrative, certified EMT whose primary job is direct patient care
- has demonstrated exceptional qualities in one or more of the following areas:
 - quality assurance/improvement
 - patient care
 - medical control
 - disaster preparedness
 - public education and/or training
- has acted “above and beyond the call of duty” in response to the EMS community and/or profession (please elaborate as to how the individual exceeded normal day-to-day job functions **while on duty**)

EMS Education

This award recognizes an **individual or organization** who:

- is recognized as an educator with a Florida EMS training program, Florida-approved continuing education provider, or licensed EMS service
- has assumed a leadership role in the field of EMS education
- has made a positive contribution to EMS education in the community, state, or nation

EMS Memorial

This category recognizes **all individuals** who have lost their lives in the line of duty.

Please report any of these unfortunate casualties to the EMS program that occurred during the review period. These individuals will be recognized for their sacrifice at the awards ceremony.

EMS Provider

This award recognizes an **organization** who:

- is a licensed EMS provider in the state of Florida
- participates in the Florida Prehospital EMS Tracking and Reporting System (EMSTARS)
- has assumed a leadership role in the Florida EMS system and community
- has demonstrated outstanding initiative in the area of public education and/or training
- has demonstrated excellence in the areas of quality assurance/improvement and medical control protocol development/implementation

EMS Quality Improvement

This award recognizes an **individual** or **organization** who:

- is an individual (not limited to licensed individuals), EMS provider, or community partner organization in the state of Florida
- has made an outstanding contribution towards the enhancement of patient care or demonstrated exceptional outcomes in their community by using EMSTARS data
- has been actively using defined clinical performance or outcomes data to identify opportunities for improvement and documenting the results of improvement efforts
- has aligned efforts to achieve measurable improvement in critical clinical outcomes
- implemented system changes that achieve high reliability of care processes
- has achieved measurable operational or clinical performance improvements that led to higher protocol compliance and/or improved patient outcomes
- has made an outstanding contribution to the Florida Emergency Medical Services Advisory Council's state plan in quality improvement
- has developed and implemented innovative approaches in EMS Quality Improvement that have resulted in measurable performance improvement

Larry S. Jordan – EMS Hall of Fame

This award recognizes an **individual** who:

- is viewed as a national advocate for EMS, increasing public attention and action at the highest levels
- has devoted a significant part of his/her life to promoting and advancing prehospital emergency care
- has worked to change the manner in which we care for patients throughout the entire continuum of care
- has been active on numerous committees and boards at the state level
- has had EMS-related works published in journals, textbooks, or other publications

Marilyn Crook – EMS Pioneer Award

This award recognizes an **individual** who has advanced the EMS profession and/or system:

- through visionary leadership:
 - by setting directions and creating patient focus, clear and visible values, and high expectations while balancing the needs of all EMS stakeholders

- by ensuring the creation of strategies, systems, and methods for achieving performance excellence, stimulating innovation, building knowledge and capabilities, and ensuring EMS sustainability
- through managing for innovation (innovation means making meaningful changes to improve EMS products, services, programs, processes, and operations and to create new value for EMS stakeholders)
- by promoting the use of best practices by building internal and external partnerships to address common issues, enhance communication, and evaluate progress to adapt to changing conditions in the EMS system

Mobile Integrated Health

This award recognizes an **individual or organization** who:

- is an individual, established EMS-based Mobile Integrated Health provider, or community partner organization in Florida
- has made an outstanding contribution or demonstrated exceptional outcomes improving the health of their community with a special emphasis on mental health, substance abuse, high system utilization, general health and wellness, fall prevention, community education, and prevention programs
- has made an outstanding contribution or demonstrated exceptional outcomes working with primary care providers and mental health (including substance use dependence) resources and/or care options for high-risk patient populations to reduce the burden these individuals have on community systems
- has made an outstanding contribution to their state/community to connect medically and socially vulnerable populations to high quality healthcare services

Please include:

- how the individual or organization’s innovative approach to collaboration through the use of telehealth and/or other programs has been implemented to address clinical issues and patient needs, as well as provide support, resources, and education
- how the individual or organization participated in the collaboration
- how the initiative was identified as a need in the community
- how the individual or organization demonstrated qualitative and/or quantitative outcomes that explain how the initiative is successfully addressing clinical issues and patient needs, as well as providing support, resources, and education to improve population health (if applicable)

Paramedic

This award recognizes an **individual** who:

- is a non-administrative, certified paramedic whose primary job is direct patient care
- has demonstrated exceptional qualities in one or more of the following areas:
 - quality assurance/improvement
 - patient care
 - medical control
 - disaster preparedness
 - public education and/or training
- has acted “above and beyond the call of duty” in response to the EMS community and/or profession (please elaborate as to how the individual exceeded normal day-to-day job functions)

Raymond H. Alexander – EMS Medical Direction

This award recognizes an **individual** who:

- is a licensed Florida physician
- has assumed a leadership role in EMS within the community or state
- has demonstrated excellence in the areas of quality assurance/improvement and medical control
- has successfully promoted the use of new medical trends and technologies