2012 Florida Emergency Medical Providers Licensure and Call Volume Report

Florida Department of Health

Bureau of Emergency Medical Oversight

Health Information and Policy Analysis Program

Release Date: October 10, 2013

Date Range: January 1, 2012- December 31, 2012

Purpose

To provide the Florida Emergency Medical Services (EMS) information regarding the total incidents, total patient contacts, and total transports for 2012.

Definitions

Organizational Type is defined as the organizational structure from which EMS services are delivered (fire, hospital, county, etc.). The organizational types used within this report are derived from the National Emergency Medical Services Information System (NEMSIS).

Total Incidents is defined as the total number of EMS events that were submitted by each licensed EMS provider.

Total Patient Contacts is defined as the total numbers of patients that are responded to by each licensed EMS provider.

Total Transports is defined as the total number of times that an EMS unit responded to an EMS event that resulted in a patient being transported to destination.

Required Data Elements

Pre-hospital Aggregate & Aggregate Databases

- Treated, Transport/General Hospital
- Treated, Transport/Nursing Home
- Treated, Transport/Medical Office
- Treated, Transport/Home
- Treated, Transport/Trauma Center
- Treated Transport/Other)
- Transferred Care
- Transport Private Vehicle
- Treated Released
- Treated Refused Transport
- No Treatment Required
- Patient Refused Care
- Dead At Scene

- Cancelled
- Not Applicable (Incident Disposition)
- Unknown (Incident Disposition)
- No Patient Found
- Do Not Resuscitate Order
- Scene
- Unscheduled
- Scheduled
- Standby
- Rendezvous
- Not Applicable (Service Type Requested)
- Unknown (Service Type Requested)

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EMSTARS Database

D01_08 Organizational Type
E02_01 EMS Agency Number
E02_02 Incident Number
E02_12 EMS Unit Call Sign
E05_04 Unit Notified By Dispatch Date/Time
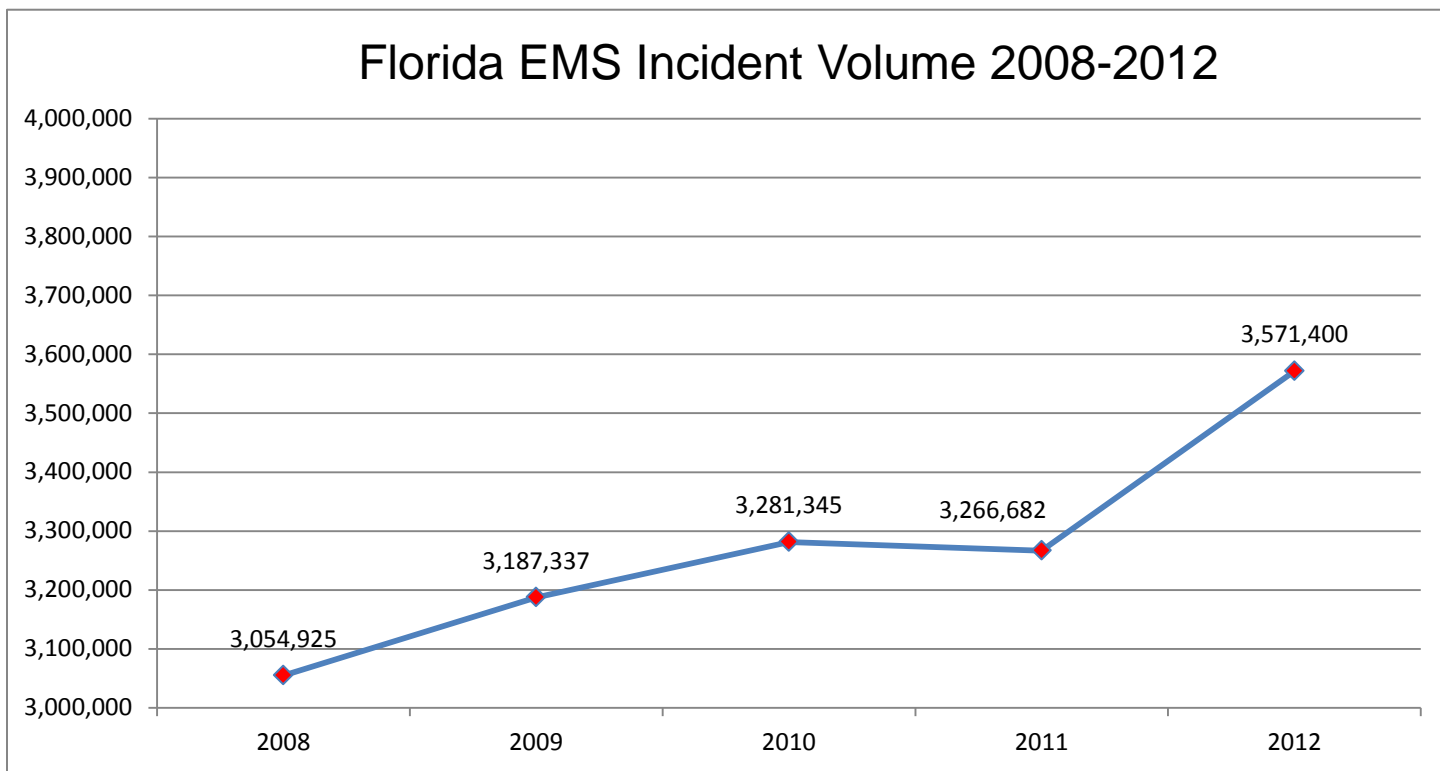E20_10 Incident/Patient Disposition

Data Sources

The data in this report were derived from the Emergency Medical Services Tracking and Reporting System (EMSTARS), the pre-hospital Aggregate System, and the Customer Oriented Medical Practitioner Administration System (COMPAS) licensure database. All three databases are maintained by the Florida Department of Health.

General Information

The term "call volume" can be used in many different ways throughout the state and country. For the purposes of this report, it was determined to separate the term "call volume" into three separate categories. The terms Incident Volume, Patient Contact Volume, and Transport Volume were elected to be used with this report. The terms total incidents and total patient contacts are not synonymous. The term total incidents indicate the total number of distinct incidents that are reported by EMS providers; a single adverse event (such as a multi-vehicle collision) can be reported as multiple incidents, by a single EMS agency that dispatches more than one responding vehicle or by multiple agencies responding to the same event. Total patient contacts indicate the total number of patients that are responded to by each licensed EMS provider.

For each service that submitted data to EMSTARS for all of 2012, Total Incidents are all unique combinations of Unit Notified by Dispatch Date/Time, EMS Unit Call Sign, and Incident Number. Within this set of incidents, patient encounters are all incidents in which the Incident/Patient Disposition is not "Cancelled," "No Patient Found," or "Cancelled on Scene – No Patient Contact." Transports are all incidents for which the Incident/Patient Disposition is "Treated, Transported by EMS." For each service that submitted data to the pre-hospital aggregate database for 2012, these counts are self-reported.

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Florida EMS Incident Volume 2008-2012

The total incident count in 2012 was 3,571,400, which includes 1,057 incidents reported by ten EMS agencies headquartered outside of Florida but operating within the state. As expected, there is an increase in the total call volume in 2012 of about 9.3 percent. Possible reasons for this increase are due to an increase in agency participation and better data collection on behalf of the EMS agencies.

Although EMSTARS accepts self-reported call volumes from each agency that submits information to EMSTARS, the bureau calculated call volumes for each agency directly from the records submitted to EMSTARS for 2012 (as described on page 3); this is the same methodology used to produce the 2011 report.

There were 277 EMS agencies found in COMPAS and reporting to the pre-hospital database or EMSTARS at some point during 2012; this includes in-state and out-of-state agencies. This number includes agencies that were licensed at the start of the year by discontinued business, agencies that changed ownership (which requires a change in licensure number), and agencies that were licensed for the first time in 2012.

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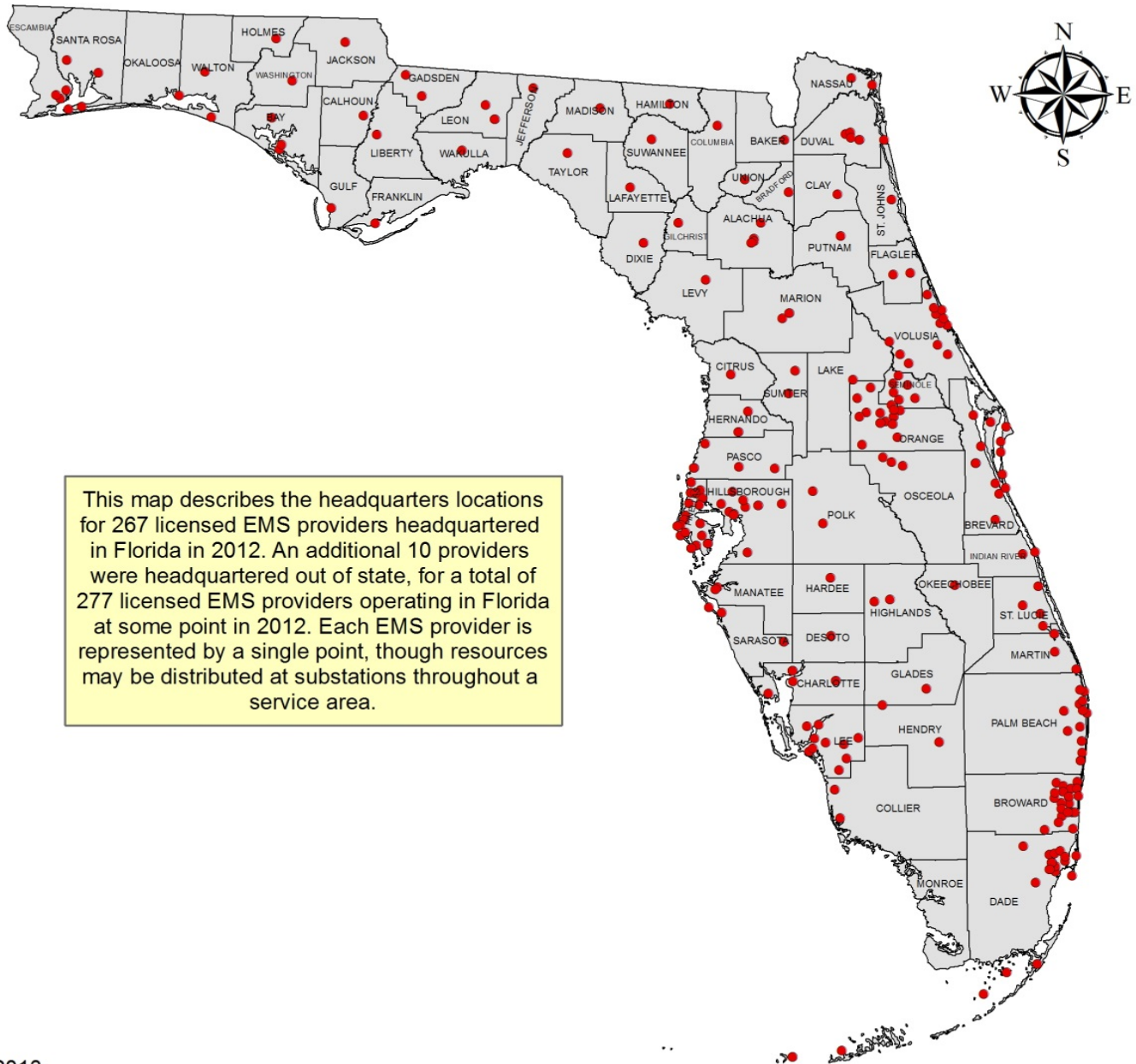
This map describes the headquarters locations for 267 licensed EMS providers headquartered in Florida in 2012. An additional 10 providers were headquartered out of state, for a total of 277 licensed EMS providers operating in Florida at some point in 2012. Each EMS provider is represented by a single point, though resources may be distributed at substations throughout a service area.

Headquarters of Licensed EMS Providers in Florida 2012

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0   50   100   200 Miles
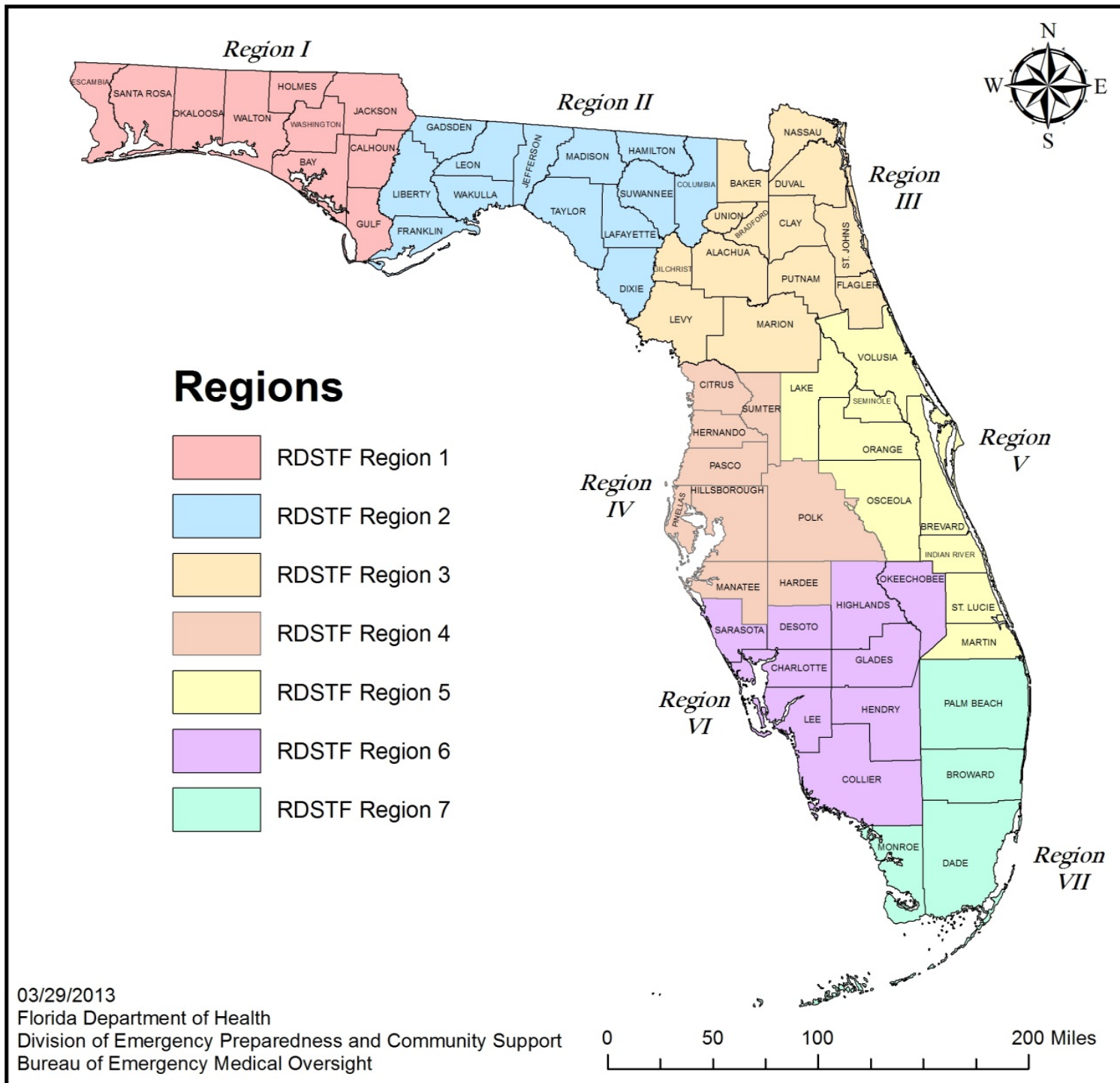
Florida Regional Domestic Security Task Force Regions

Regions

RDSTF Region 1
RDSTF Region 2
RDSTF Region 3
RDSTF Region 4
RDSTF Region 5
RDSTF Region 6
RDSTF Region 7

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Organizational Type by EMS Transport Type

The following table describes organizational types for the 277 licensed EMS providers in 2012. This number includes providers that ceased business or were licensed for the first time during the year. The change in ownership results in a change in license number; each license number is counted separately, including ten providers licensed out-of-state. Fire-based EMS providers make up over half of the EMS providers in Florida, with private non-hospital EMS providers being the second most numerous organizational type. Thirty-seven percent (37%) of private non-hospital providers are air providers. Fire-based EMS providers make up the majority (95%) of all the Advanced Life Support Non-Transport (ALS/N) type of EMS in the state.

ORGANIZATIONAL TYPE BY LICENSURE CATEGORY						
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Community, Non-Profit	0	0	3	2	5	1.81%
Fire Department	0	57	93	0	150	54.15%
Governmental, Non-Fire	0	1	27	0	28	10.11%
Hospital	7	0	14	1	22	7.94%
Private, Non-Hospital	26	2	38	5	71	25.63%
Tribal	0	0	1	0	1	0.36%
Total	33	60	176	8	**277**	
Percent	11.91%	21.66%	63.54%	2.89%		

EMS Type by Region

The following table describes EMS licensure types by the seven Regional Domestic Security Task Force regions (RDSTF's). It excludes ten providers based out-of-state (nine air transport providers and one ALS/T). Nearly two-thirds of the providers are ALS/T providers, with ALS Non-Transport making up the majority of the remainder.

EMS LICENSURE CATEGORY BY REGION					
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Region 1	3	1	13	0	17	6.37%
Region 2	0	1	14	1	16	5.99%
Region 3	1	4	19	1	25	9.36%
Region 4	6	22	16	4	48	17.98%
Region 5	4	21	37	2	64	23.97%
Region 6	2	9	20	0	31	11.61%
Region 7	8	2	56	0	66	24.72%
Total	24	60	175	8	**267**	
Percent	8.99%	22.47%	65.54%	3.00%		

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Organizational Type by Region

The following tables describe EMS organizational types by Florida RDSTF's. This table also excludes the ten out of state providers (all of which are Private, Non-Hospital). The first table describes the number of agencies with each organizational type for each region. The second table describes what percentage of each region is made up by each organizational type. Fire-based EMS providers make up the majority of each region accounting for over half of the providers in regions 4, 5 and 7. Although fire-based EMS providers make up the majority of the regions, Governmental Non-Fire organizations make up the most for regions 1 and 2.

ORGANIZATIONAL TYPE BY REGION							
	Community, Non-Profit	Fire Department	Governmental, Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
Region 1	0	4	6	4	3	0	17
Region 2	1	3	7	4	1	0	16
Region 3	0	12	6	1	6	0	25
Region 4	1	30	2	5	10	0	48
Region 5	2	46	0	5	11	0	64
Region 6	0	17	6	1	6	1	31
Region 7	1	38	1	2	24	0	66
Total	5	150	28	22	61	1	267

% OF ORGANIZATION TYPES BY REGION							
	Community, Non-Profit	Fire Department	Governmental, Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
Region 1	0.00%	2.67%	21.43%	18.18%	4.92%	0.00%	6.37%
Region 2	20.00%	2.00%	25.00%	18.18%	1.64%	0.00%	5.99%
Region 3	0.00%	8.00%	21.43%	4.55%	9.84%	0.00%	9.36%
Region 4	20.00%	20.00%	7.14%	22.73%	16.39%	0.00%	17.98%
Region 5	40.00%	30.67%	0.00%	22.73%	18.03%	0.00%	23.97%
Region 6	0.00%	11.33%	21.43%	4.55%	9.84%	100.00%	11.61%
Region 7	20.00%	25.33%	3.57%	9.09%	39.34%	0.00%	24.72%

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Permitted Vehicles by Region

The table describes permitted vehicles by Florida RDSTF's. This table does not include the ten out-of-state providers. Region 7 has the most permitted vehicles, air and ground, with 1,491. Region 5 is in second with 936 permitted vehicles.
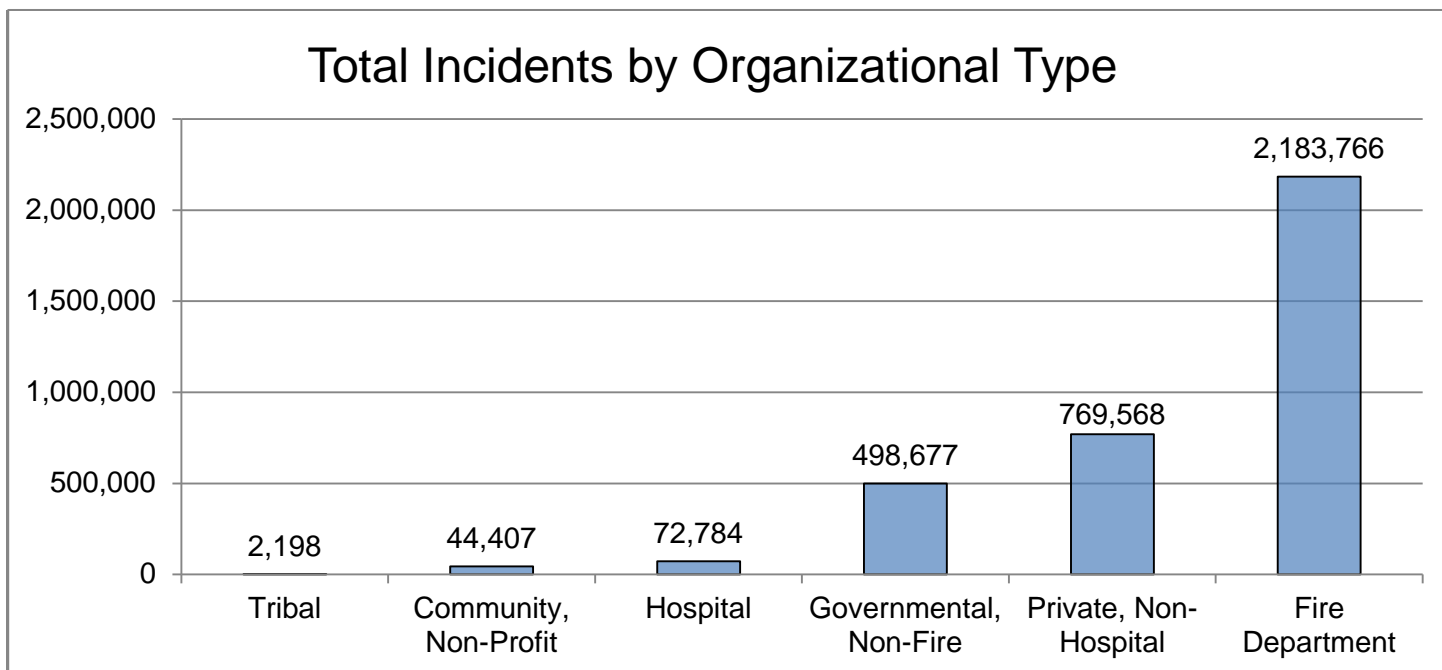
PERMITTED VEHICLES BY REGION				
	Air	**Ground**	**All**	**% of Total**
Region 1	4	182	186	4.21%
Region 2	0	117	117	2.65%
Region 3	16	510	526	11.91%
Region 4	17	721	738	16.70%
Region 5	14	922	936	21.19%
Region 6	8	416	424	9.60%
Region 7	33	1458	1491	33.75%
Total	92	4326	**4418**	

Call Volume - Total Incidents by Organizational Type

The following table/chart describes call volumes for total incidents by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.

When call volume is described by incident, patient encounter, or transport; the percentage of service provided by each organizational type is consistent, except for transport. When transports are described, call volume for fire-based EMS agencies falls by about ten percent, with the ten percent moving to private, non-hospital EMS agencies.

TOTAL INCIDENTS BY ORGANIZATIONAL TYPE		
	Total Incidents	**% of Total**
Community, Non-Profit	44,407	1.24%
Fire Department	2,183,766	61.15%
Governmental, Non-Fire	498,677	13.96%
Hospital	72,784	2.04%
Private, Non-Hospital	769,568	21.55%
Tribal	2,198	0.06%
Total	3,571,400	

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Total Incidents by Organizational Type

Bar chart values:
- Tribal: 2,198
- Community, Non-Profit: 44,407
- Hospital: 72,784
- Governmental, Non-Fire: 498,677
- Private, Non-Hospital: 769,568
- Fire Department: 2,183,766

Call Volume – Patient Encounters by Organizational Type

The following table/chart describes call volumes for patient encounters by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.

TOTAL PATIENT CONTACTS BY ORGANIZATIONAL TYPE		
	Total Patient Contacts	**% of Total**
Community, Non-Profit	41,471	1.21%
Fire Department	2,106,000	61.19%
Governmental, Non-Fire	488,309	14.19%
Hospital	69,076	2.01%
Private, Non-Hospital	734,507	21.34%
Tribal	2,121	0.06%
Total	3,441,484	

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Total Patient Contacts by Organizational Type

Total Patient Contacts by Organizational Type chart:
- Tribal: 2,121
- Community, Non-Profit: 41,471
- Hospital: 69,076
- Governmental, Non-Fire: 488,309
- Private, Non-Hospital: 734,507
- Fire Department: 2,106,000

Call Volume – Total Transports by Organizational Type

The following table/chart describes call volumes for total transports by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.
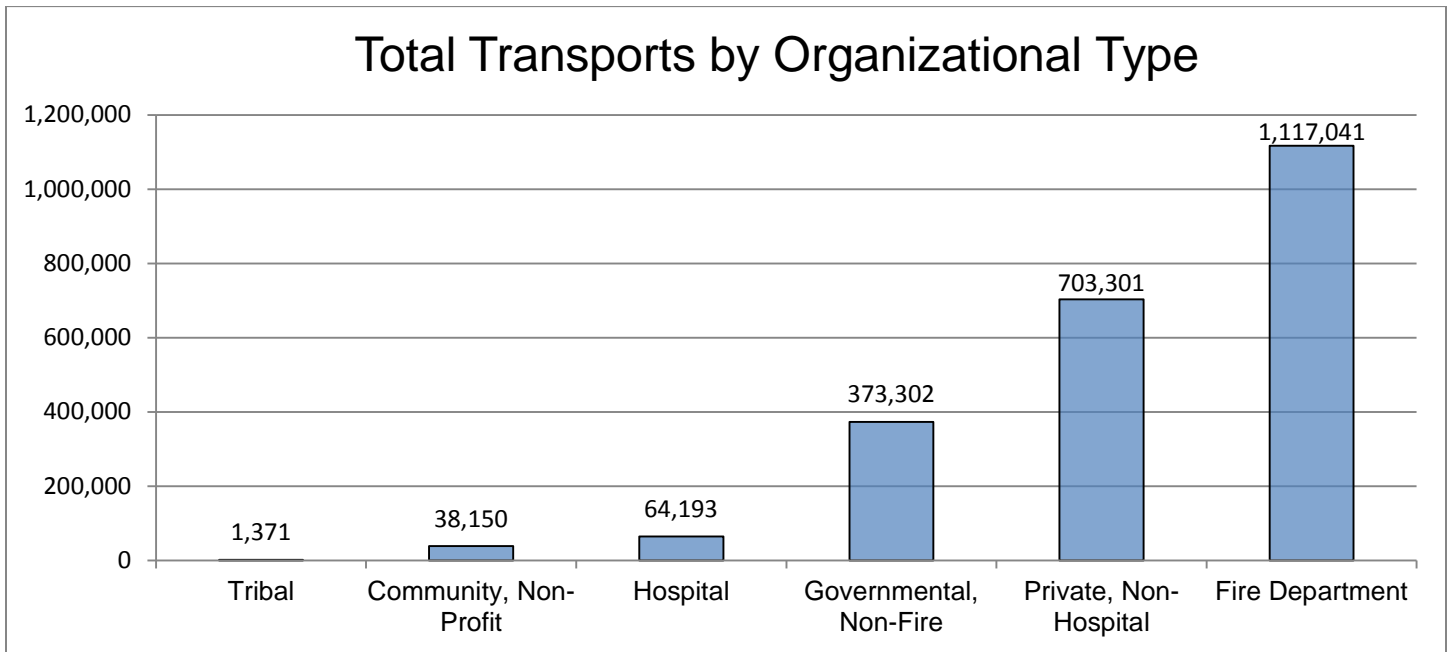
TOTAL TRANSPORTS BY ORGANIZATIONAL TYPE		
	Total Transports	**% of Total**
Community, Non-Profit	38,150	1.66%
Fire Department	1,117,041	48.62%
Governmental, Non-Fire	373,302	16.25%
Hospital	64,193	2.79%
Private, Non-Hospital	703,301	30.61%
Tribal	1,371	0.06%
Total	2,297,358	

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Total Transports by Organizational Type

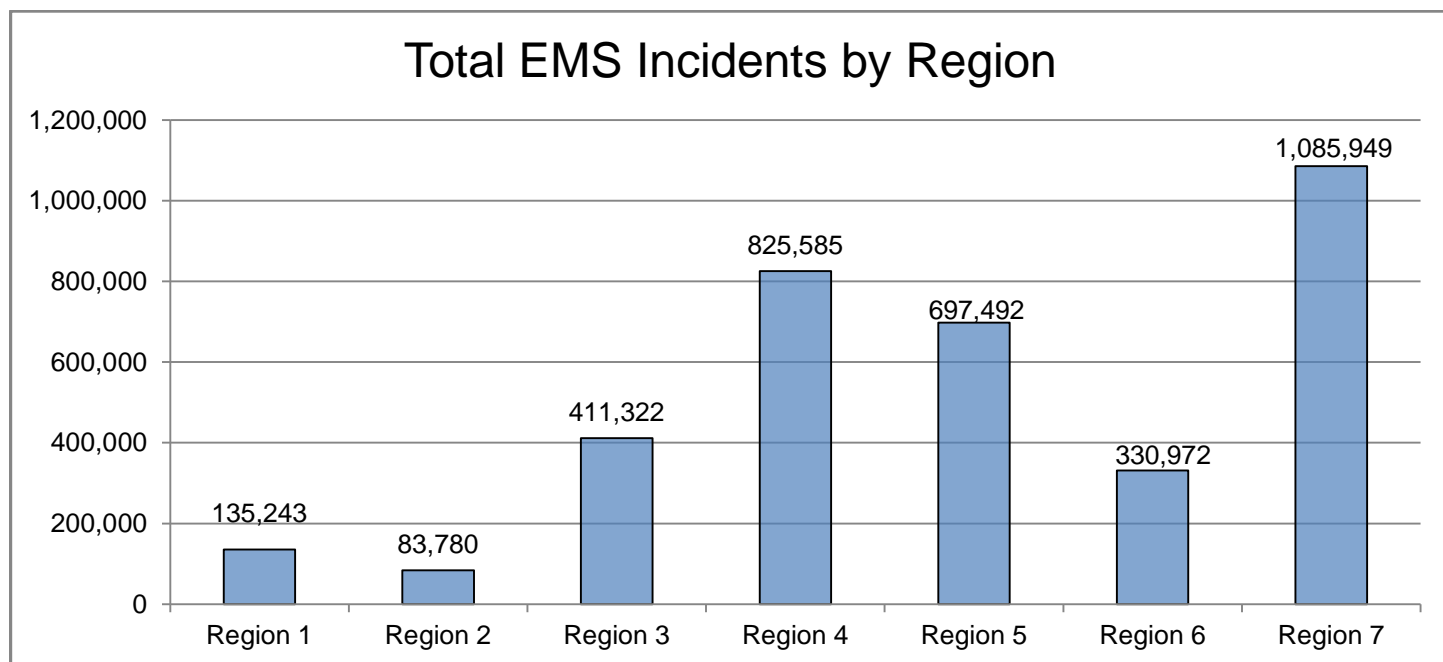| Organizational Type	Total Transports
Tribal	1,371
Community, Non-Profit	38,150
Hospital	64,193
Governmental, Non-Fire	373,302
Private, Non-Hospital	703,301
Fire Department	1,117,041

Call Volume by Region

The following tables describe incident volume, patient encounter volume, and transport volume by region. It **does not include** the ten out-of-state agencies call volumes.

Region 5 and 7 have the most licensed EMS agencies per region; Regions 1 and 2 have the fewest. Call volume, by all three measures shown below, is highest in Region 7.

NUMBER OF LICENSED EMS PROVIDERS BY REGION	
Region 1	17
Region 2	16
Region 3	25
Region 4	48
Region 5	64
Region 6	31
Region 7	66

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TOTAL EMS INCIDENTS BY REGION

	Incidents	% of Total Incidents
Region 1	135,243	4.11%
Region 2	83,780	2.54%
Region 3	411,322	12.49%
Region 4	825,585	25.07%
Region 5	697,492	21.18%
Region 6	330,972	10.05%
Region 7	1,085,949	32.98%
Total	**3,570,343**	

Total EMS Incidents by Region

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Total Patient Contacts by Region

Region	Total Patient Contacts
Region 1	132,645
Region 2	80,343
Region 3	436,626
Region 4	784,418
Region 5	700,186
Region 6	313,963
Region 7	992,261
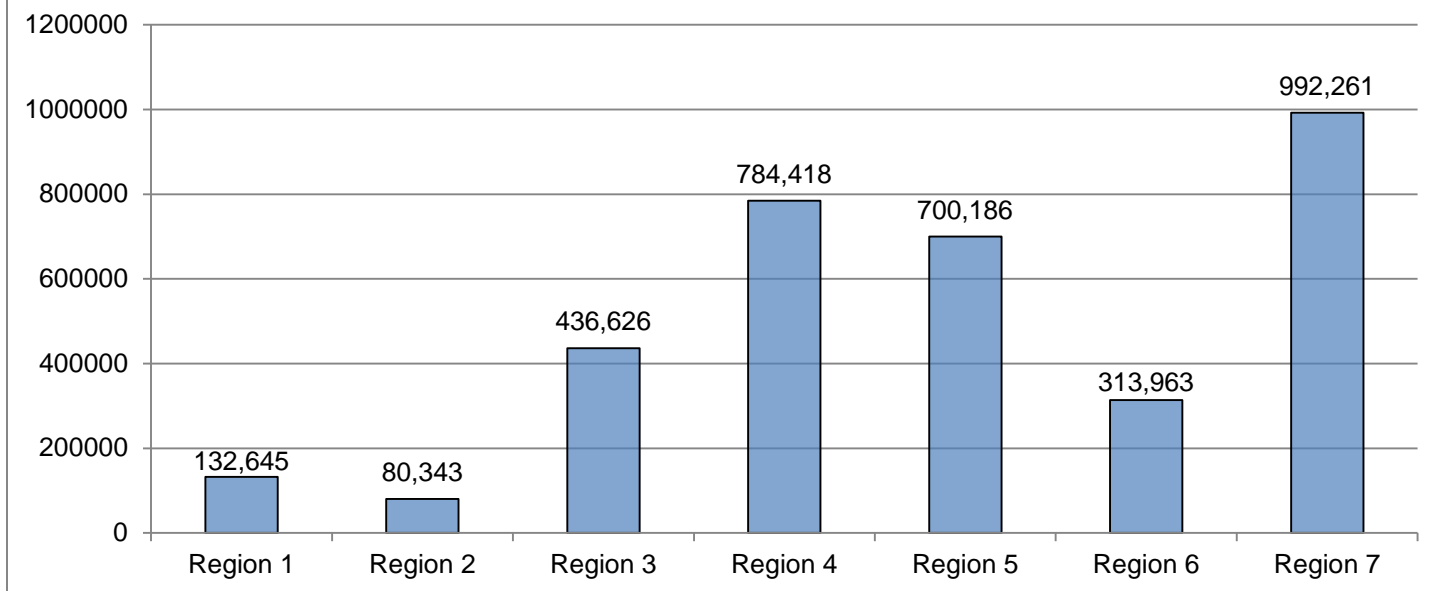
Total Transports by Region

Region	Total Transports
Region 1	111,724
Region 2	57,589
Region 3	286,716
Region 4	449,316
Region 5	452,963
Region 6	211,100
Region 7	727,104

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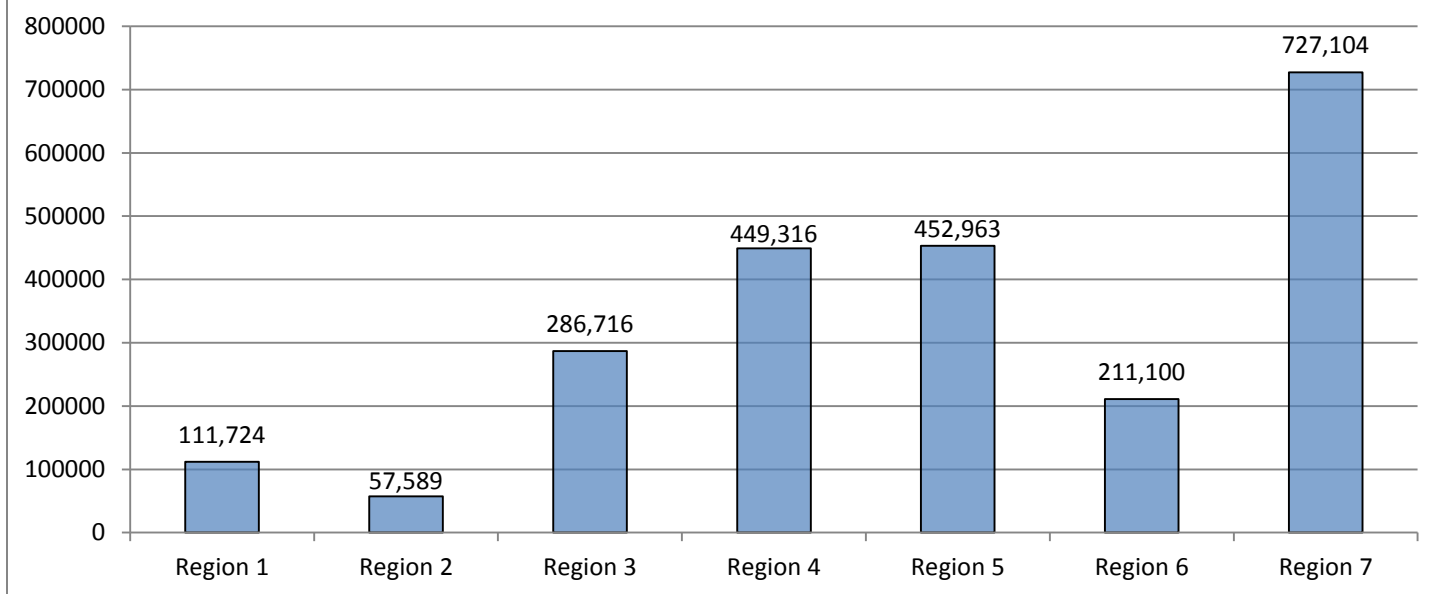
	TOTAL EMS INCIDENTS BY COUNTY				
1	MIAMI-DADE	582507	35	CLAY	14110
2	PINELLAS	328858	36	MONROE	12588
3	BROWARD	290348	37	LEVY	11310
4	ORANGE	276915	38	COLUMBIA	10002
5	HILLSBOROUGH	267384	39	PUTNAM	9978
6	PALM BEACH	200506	40	GADSDEN	9334
7	DUVAL	198555	41	SUMTER	8833
8	VOLUSIA	117975	42	NASSAU	8454
9	BREVARD	110143	43	WALTON	8110
10	LEE	109996	44	HENDRY	7503
11	POLK	96288	45	BRADFORD	5581
12	PASCO	78694	46	JACKSON	5392
13	MARION	73132	47	OKEECHOBEE	4989
14	ALACHUA	49965	48	SUWANNEE	4047
15	SARASOTA	48960	49	BAKER	3790
16	MANATEE	48548	50	WAKULLA	3193
17	ST. LUCIE	47079	51	TAYLOR	3121
18	CHARLOTTE	43662	52	DIXIE	3031
19	LEON	42316	53	HOLMES	2992
20	COLLIER	41975	54	DESOTO	2922
21	SEMINOLE	37822	55	GILCHRIST	2641
22	ESCAMBIA	36055	56	WASHINGTON	2500
23	LAKE	34877	57	GULF	2378
24	OSCEOLA	27926	58	CALHOUN	2372
25	OKALOOSA	25517	59	JEFFERSON	2365
26	SANTA ROSA	25457	60	UNION	2302
27	BAY	24470	61	HAMILTON	2201
28	MARTIN	23834	62	HARDEE	2007
29	CITRUS	22143	63	MADISON	1905
30	HERNANDO	21378	64	GLADES	1205
31	HIGHLANDS	21212	65	FRANKLIN	1134
32	INDIAN RIVER	20921	66	LAFAYETTE	662
33	FLAGLER	17383	67	LIBERTY	469
34	ST. JOHNS	14121		Total	**3,570,343**

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Total EMS Incidents by County

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2012 EMS Incidents

	0 - 17,383
	17,384 - 49,965
	49,966 - 117,975
	117,976 - 328,858
	328,859 - 582,507

Reported EMS Incidents by County 2012

Florida HEALTH

09/16/2013
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0   50   100   200 Miles

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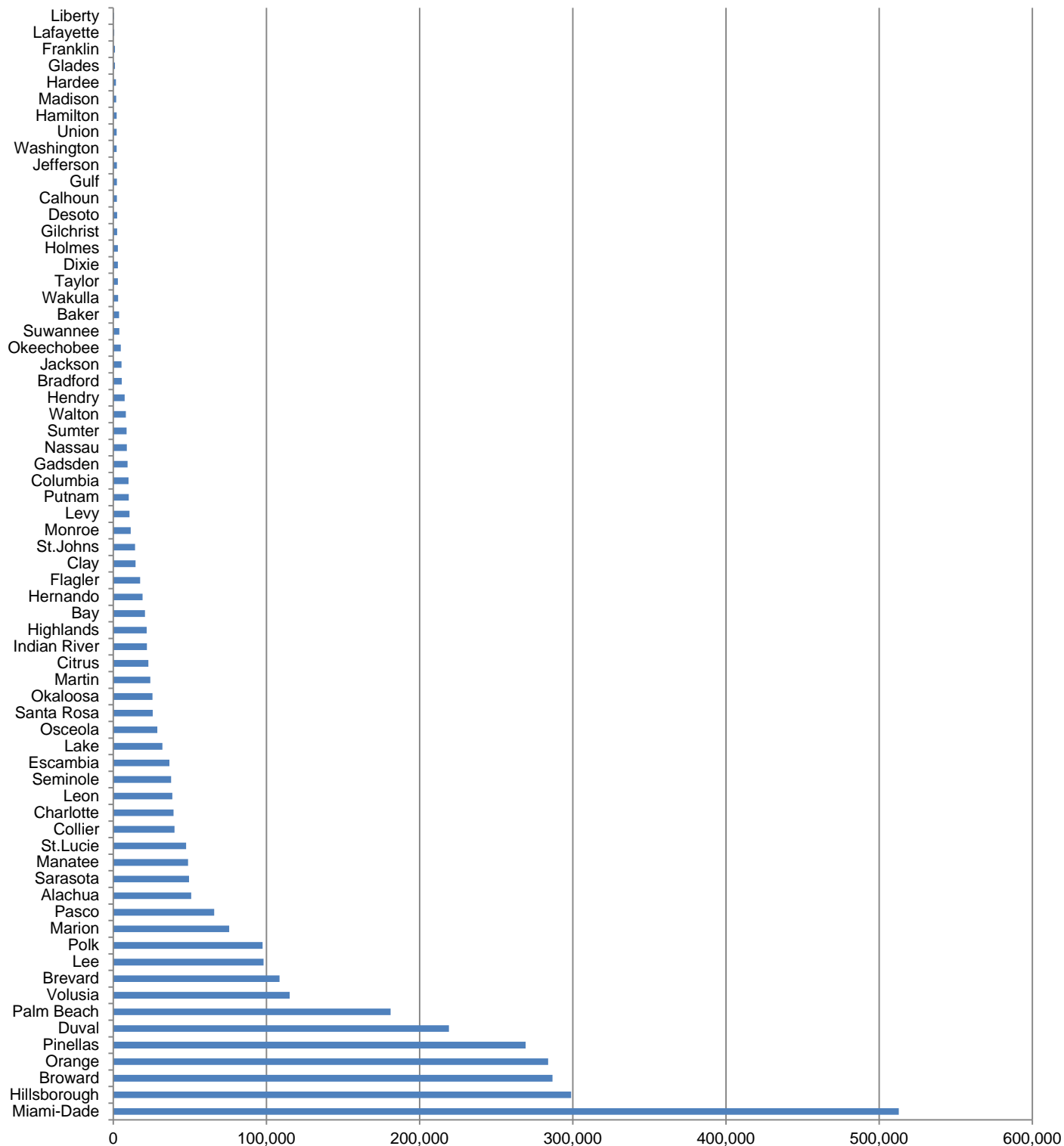
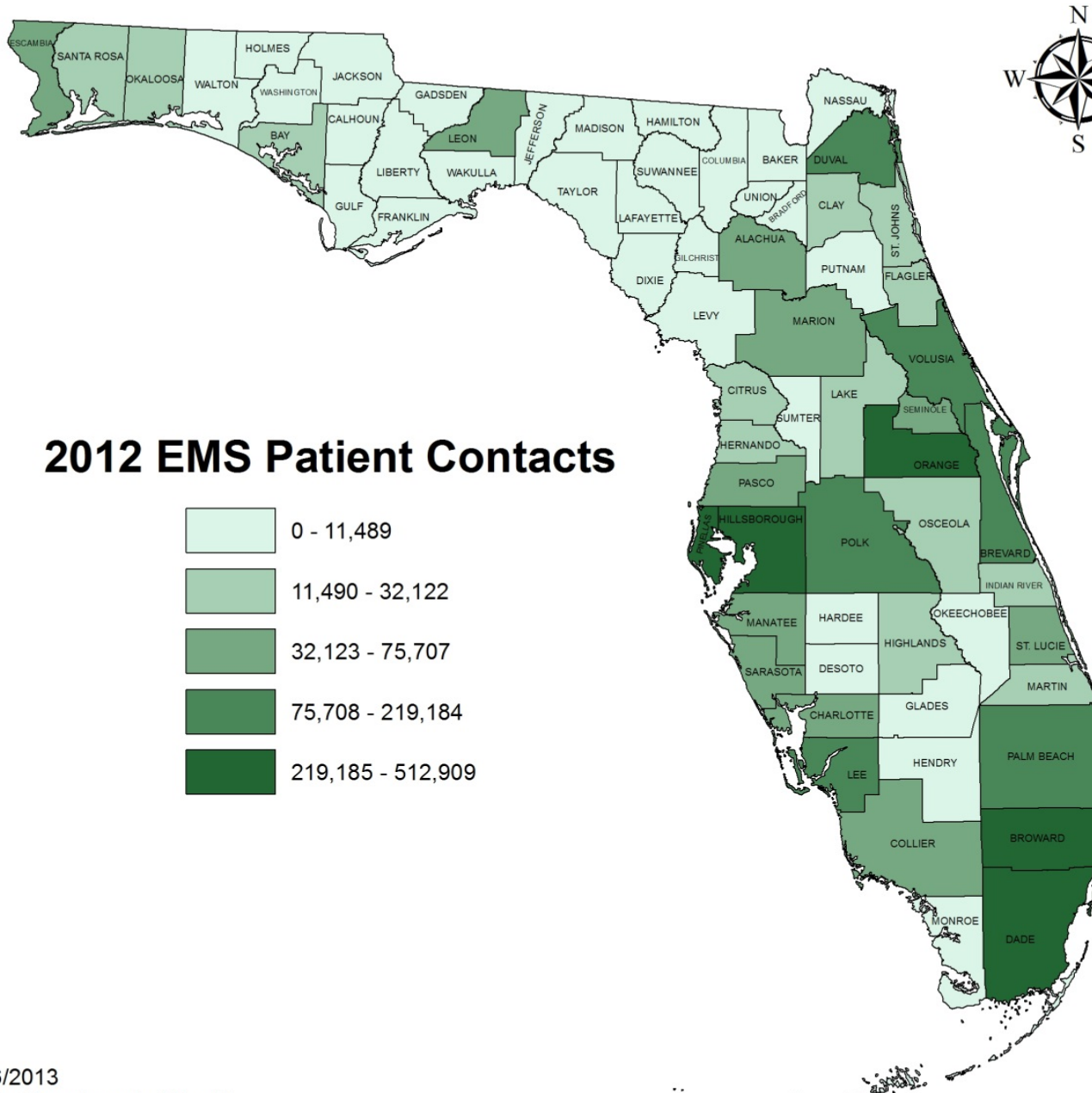|	TOTAL PATIENT CONTACTS				
1	MIAMI-DADE	512,909	35	ST. JOHNS	14,349
2	HILLSBOROUGH	298,895	36	MONROE	11,489
3	BROWARD	286,786	37	LEVY	10,642
4	ORANGE	283,875	38	PUTNAM	10,164
5	PINELLAS	269,268	39	COLUMBIA	10,076
6	DUVAL	219,184	40	GADSDEN	9,335
7	PALM BEACH	181,077	41	NASSAU	8,965
8	VOLUSIA	115,223	42	SUMTER	8,807
9	BREVARD	108,622	43	WALTON	8,324
10	LEE	98,225	44	HENDRY	7,428
11	POLK	97,461	45	BRADFORD	5,589
12	MARION	75,707	46	JACKSON	5,398
13	PASCO	65,984	47	OKEECHOBEE	4,994
14	ALACHUA	50,935	48	SUWANNEE	4,048
15	SARASOTA	49,446	49	BAKER	3,883
16	MANATEE	48,853	50	WAKULLA	3,296
17	ST. LUCIE	47,550	51	TAYLOR	3,121
18	COLLIER	39,970	52	DIXIE	3,099
19	CHARLOTTE	39,460	53	HOLMES	2,997
20	LEON	38,624	54	GILCHRIST	2,663
21	SEMINOLE	37,831	55	DESOTO	2,518
22	ESCAMBIA	36,705	56	CALHOUN	2,407
23	LAKE	32,122	57	GULF	2,378
24	OSCEOLA	28,805	58	JEFFERSON	2,368
25	SANTA ROSA	25,821	59	WASHINGTON	2,308
26	OKALOOSA	25,593	60	UNION	2,302
27	MARTIN	24,159	61	HAMILTON	2,202
28	CITRUS	22,913	62	MADISON	1,906
29	INDIAN RIVER	21,999	63	HARDEE	1,872
30	HIGHLANDS	21,876	64	GLADES	1,193
31	BAY	20,714	65	FRANKLIN	1,128
32	HERNANDO	19,218	66	LAFAYETTE	662
33	FLAGLER	17,583	67	LIBERTY	478
34	CLAY	14,660		**Total**	**3,440,442**

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Total Patient Contacts by County

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2012 EMS Patient Contacts
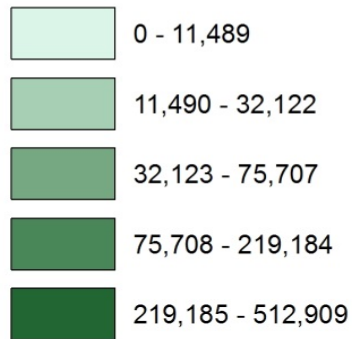
EMS Patient Encounters by County 2012

Legend:
- 0 – 11,489
- 11,490 – 32,122
- 32,123 – 75,707
- 75,708 – 219,184
- 219,185 – 512,909

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Florida Department of Health
Division of Emergency Preparedness and Community Support
Bureau of Emergency Medical Oversight

0   50   100   200 Miles

Disclaimer: This thematic map is for reference purposes. Any reliance on the information contained herin is at the user's own risk. The Florida Department of Health and its agents assume no responsibility for any use of the information contained herein or any loss resulting there from.
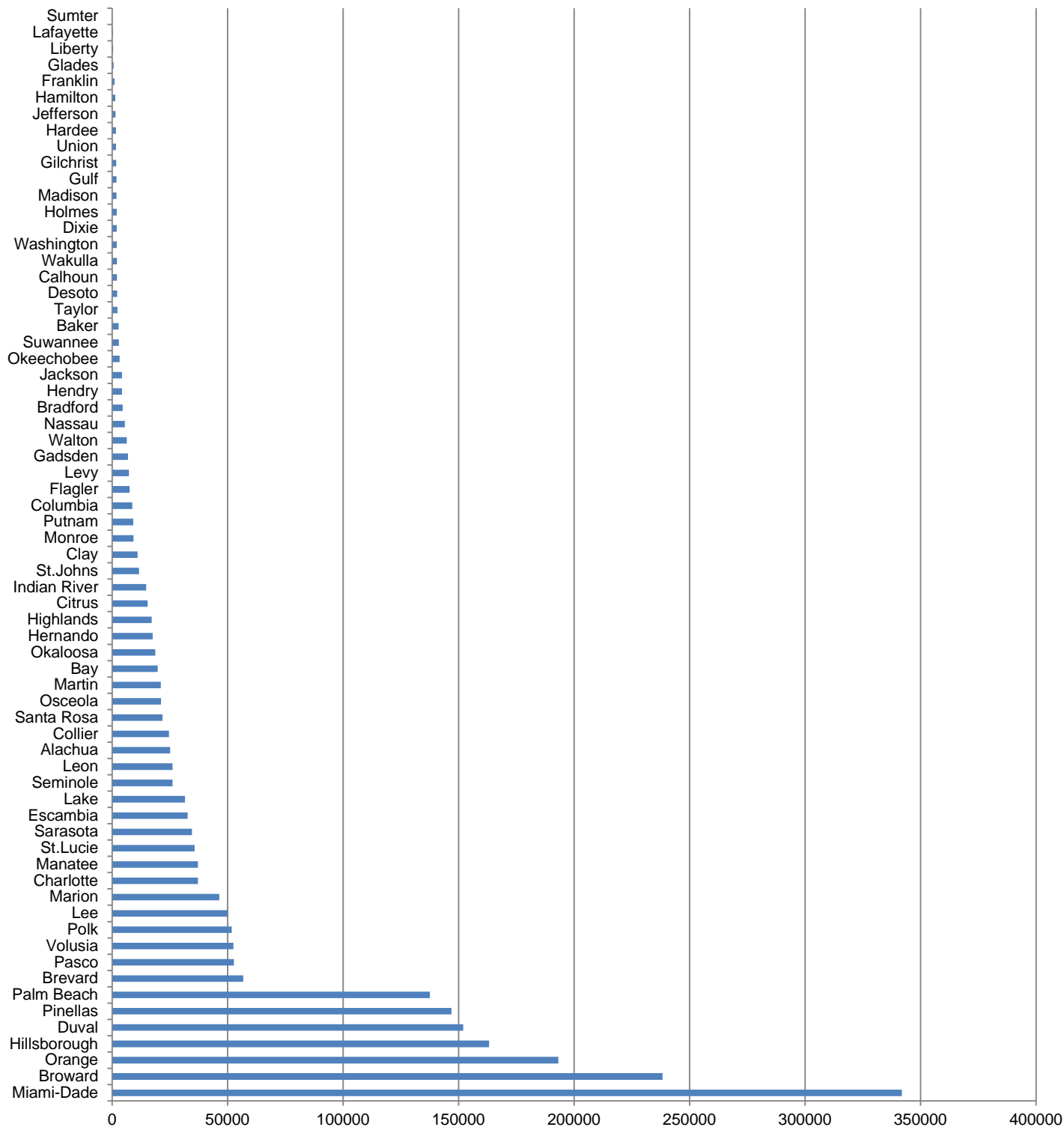
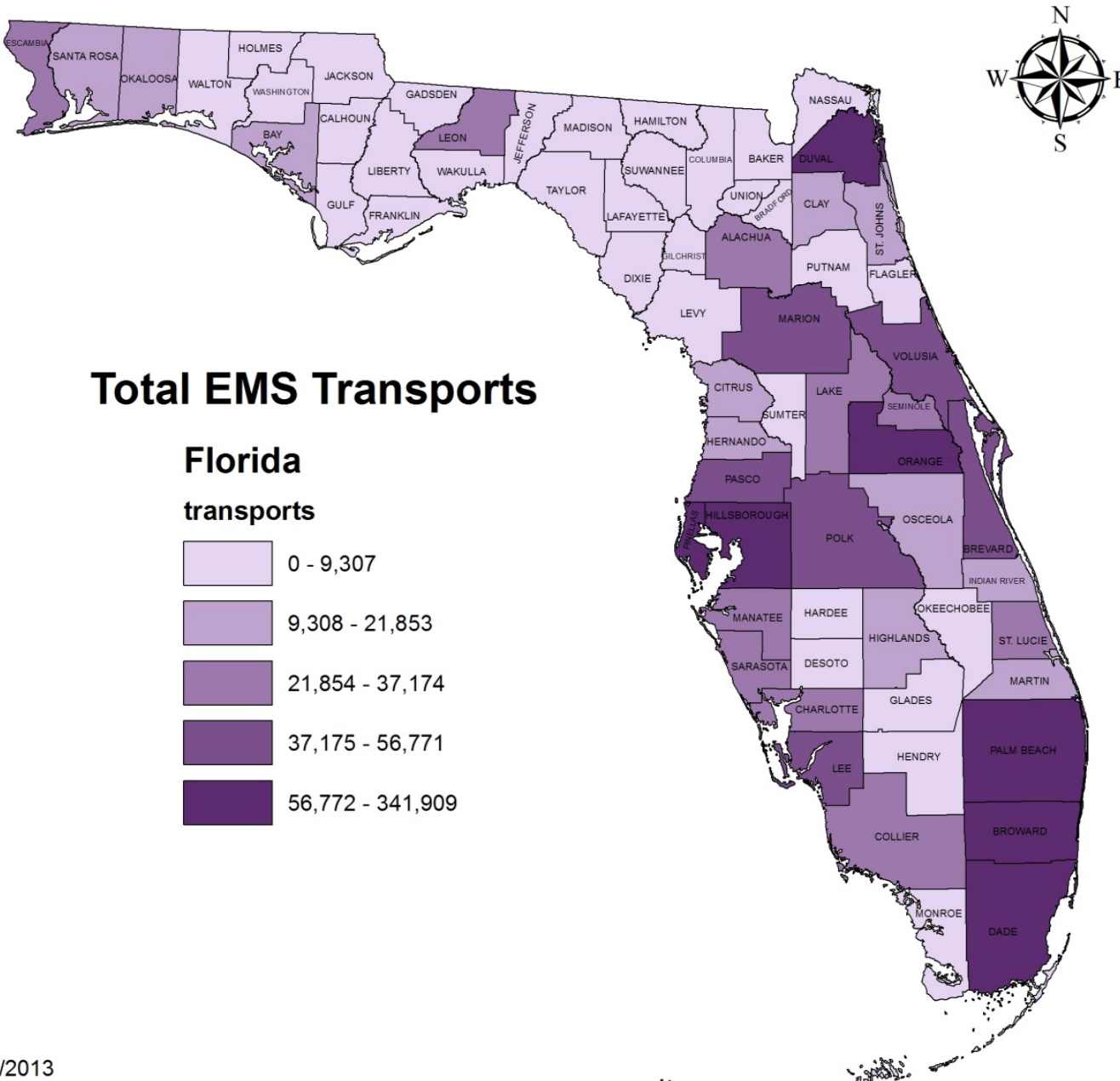| TOTAL TRANSPORTS BY COUNTY					
1	MIAMI-DADE	341,909	35	MONROE	9,307
2	BROWARD	238,330	36	PUTNAM	9,207
3	ORANGE	193,181	37	COLUMBIA	8,762
4	HILLSBOROUGH	163,219	38	FLAGLER	7,616
5	DUVAL	151,964	39	LEVY	7,317
6	PINELLAS	146,943	40	GADSDEN	6,835
7	PALM BEACH	137,558	41	WALTON	6,355
8	BREVARD	56,771	42	NASSAU	5,518
9	PASCO	52,691	43	BRADFORD	4,551
10	VOLUSIA	52,531	44	HENDRY	4,320
11	POLK	51,750	45	JACKSON	4,275
12	LEE	49,976	46	OKEECHOBEE	3,248
13	MARION	46,449	47	SUWANNEE	2,939
14	CHARLOTTE	37,174	48	BAKER	2,823
15	MANATEE	37,142	49	TAYLOR	2,306
16	ST. LUCIE	35,675	50	DESOTO	2,252
17	SARASOTA	34,606	51	CALHOUN	2,140
18	ESCAMBIA	32,706	52	WAKULLA	2,083
19	LAKE	31,527	53	WASHINGTON	2,023
20	SEMINOLE	26,169	54	DIXIE	1,997
21	LEON	26,146	55	HOLMES	1,982
22	ALACHUA	25,097	56	MADISON	1,906
23	COLLIER	24,573	57	GULF	1,864
24	SANTA ROSA	21,853	58	GILCHRIST	1,848
25	OSCEOLA	21,238	59	UNION	1,735
26	MARTIN	21,094	60	HARDEE	1,703
27	BAY	19,794	61	JEFFERSON	1,467
28	OKALOOSA	18,732	62	HAMILTON	1,362
29	HERNANDO	17,588	63	FRANKLIN	1,024
30	HIGHLANDS	17,113	64	GLADES	696
31	CITRUS	15,422	65	LIBERTY	408
32	INDIAN RIVER	14,777	66	LAFAYETTE	354
33	ST. JOHNS	11,606	67	SUMTER	0
34	CLAY	10,985		**Total**	**2,296,512**

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2012 Call Volume Report
Florida EMSTARS Database Report

Total EMS Transports by County

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Total EMS Transports

Florida

transports

- 0 - 9,307
- 9,308 - 21,853
- 21,854 - 37,174
- 37,175 - 56,771
- 56,772 - 341,909

Total EMS Transports by County 2012

09/16/2013
Florida Department of Health
Division of Emergency Preparedness and Community Support
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0   50   100   200 Miles

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	2012 TOTAL INCIDENTS BY PROVIDER		
Rank	Provider Name	Lic. #	Incident Count
1	MIAMI-DADE FIRE RESCUE DEPARTMENT	1312	230,594
2	PINELLAS COUNTY EMS D/B/A SUNSTAR EMS	5220	175,978
3	JACKSONVILLE FIRE / RESCUE	1605	117,003
4	POLK COUNTY EMS	5302	96,288
5	PALM BEACH COUNTY FIRE RESCUE	5013	95,607
6	HILLSBOROUGH COUNTY FIRE RESCUE	2906	91,494
7	COUNTY OF VOLUSIA	6407	87,370
8	ORANGE COUNTY FIRE RESCUE DEPARTMENT	4807	77,634
9	CITY OF MIAMI FIRE RESCUE	1315	77,123
10	PASCO COUNTY FIRE RESCUE	5102	68,700
11	LEE COUNTY EMERGENCY MEDICAL SERVICES	3602	63,122
12	MARION COUNTY FIRE-RESCUE	4204	60,745
13	MIAMI-DADE AMBULANCE SERVICE	1328	57,979
14	BREVARD COUNTY FIRE RESCUE	0501	57,965
15	RURAL/METRO AMBULANCE - ORLANDO	4802	52,811
16	MEDICS AMBULANCE SERVICE, INC.	0634	52,663
17	TAMPA FIRE RESCUE	2911	47,703
18	AMERICAN AMBULANCE SERVICE, INC.	0605	47,257
19	SARASOTA COUNTY FIRE DEPT	5803	44,257
20	TRANSCARE	2917	43,128
21	AMERICA MEDICAL RESPONSE	2919	42,957
22	ST. PETERSBURG, CITY OF	5219	41,051
23	CENTURY AMBULANCE SERVICE	1603	39,726
24	MANATEE COUNTY EMS	4102	38,841
25	ORLANDO FIRE DEPARTMENT	4809	38,783
26	COLLIER COUNTY EMS	1102	35,849
27	SAINT LUCIE COUNTY FIRE DISTRICT	5604	35,683
28	LAKE EMERGENCY MEDICAL SERVICES, INC.	3503	34,877
29	ESCAMBIA COUNTY EMS	1703	34,712
30	BROWARD SHERIFFS FIRE RESCUE	0643	33,772
31	BROWARD AMBULANCE, INC., DBA AMR	0606	33,378
32	LEON COUNTY EMERGENCY MEDICAL SERVICES	3703	32,714
33	ALACHUA COUNTY FIRE RESCUE	0101	32,692
34	FORT LAUDERDALE FIRE RESCUE	0632	28,965
35	HIALEAH FIRE DEPARTMENT	1307	28,279
36	ATLANTIC/PALM BEACH AMBULANCE, INC. DBA AMR	5001	28,204

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	2012 TOTAL INCIDENTS BY PROVIDER		
Rank	Provider Name	Lic. #	Incident Count
37	RANDLE-EASTERN AMB. INC. DBA MEDICS AMBULANCE	1334	27,067
38	REEDY CREEK EMERGENCY SERVICES	4812	26,384
39	AMERICARE AMBULANCE SERVICE, INC	2918	26,124
40	OKALOOSA COUNTY EMS	4601	25,517
41	BAY MEDICAL CENTER	0301	24,470
42	LIFEGUARD AMBULANCE - SANTA ROSA	1706	23,908
43	CLEARWATER, CITY OF	5204	22,686
44	LIBERTY AMBULANCE	1606	22,549
45	NATURE COAST EMS	0901	22,143
46	CHARLOTTE COUNTY FIRE AND EMS DEPARTMENT	0803	21,421
47	FLORIDA HOSPITAL EMS	4905	21,228
48	HOLLYWOOD FIRE/RESCUE & BEACH SAFETY DEPT.	0612	20,994
49	MEDI-CAR AMBULANCE SERVICE, INC.	1325	20,795
50	INDIAN RIVER COUNTY FIRE RESCUE	3101	20,561
51	NATIONAL HEALTH TRANSPORT DBA FLORIDA MEDI-VAN AMB.	1335	20,558
52	FALCK SOUTHEAST II CORP., DBA AMERICAN AMB SERV	1336	20,553
53	POMPANO BEACH FIRE	0622	20,068
54	LARGO, CITY OF	5210	19,808
55	SEMINOLE COUNTY FIRE DEPARTMENT	5907	19,759
56	PEMBROKE PINES FIRE RESCUE	0621	19,668
57	RANDLE-EASTERN AMBULANCE SERVICE, INC.	1316	19,417
58	WEST PALM BEACH FIRE RESCUE	5018	19,299
59	CENTRAL FL AMBULANCE INC. DBA AMERICAN AMBULANCE	5910	18,858
60	CAPE CORAL FIRE, RESCUE AND EMS	3611	16,987
61	CITY OF MIAMI BEACH EMS	1314	16,285
62	COASTAL HEALTH SYSTEMS OF BREVARD, INC.	0503	15,939
63	OSCEOLA COUNTY FIRE RESCUE	4902	15,429
64	HIGHLANDS COUNTY EMS	2801	14,133
65	ST. JOHNS COUNTY FIRE RESCUE	5501	14,121
66	CLAY COUNTY FIRE RESCUE	1001	14,110
67	RURAL METRO SUMTER COUNTY	3504	13,453
68	PINELLAS PARK, CITY OF	5214	13,312
69	MELBOURNE FIRE DEPARTMENT	0513	12,733
70	MARTIN COUNTY FIRE RESCUE	4304	12,693
71	DELRAY BEACH FIRE RESCUE	5005	12,673
72	ADVANCED PATIENT TRANSPORATION, INC	1003	12,498

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Rank	Provider Name	Lic. #	Incident Count
73	HERNANDO COUNTY FIRE AND RESCUE DISTRICT	2703	11,933
74	BOYNTON BEACH FIRE RESCUE	5004	11,933
75	GAINESVILLE FIRE RESCUE DEPARTMENT	0102	11,813
76	LEVY COUNTY DEPARTMENT OF PUBLIC SAFETY	3802	11,310
77	BOCA RATON FIRE RESCUE SERVICES	5003	11,218
78	FLAGLER COUNTY FIRE RESCUE	1801	11,140
79	CORAL SPRINGS FIRE DEPARTMENT	0633	11,066
80	AMBITRANS MEDICAL TRANSPORT, INC	0804	10,318
81	OCALA-FIRE RESCUE SERVICE, CITY OF	4202	10,251
82	DAYTONA BEACH FIRE DEPARTMENT	6401	10,207
83	LIFEGUARD AMBULANCE - COLUMBIA COUNTY	1202	10,002
84	VENICE AMBULANCE SERVICE, INC	5806	10,000
85	PUTNAM COUNTY EMERGENCY SERVICES	5402	9,978
86	CITY OF MARGATE FIRE	0616	9,919
87	SEMINOLE, CITY OF	5228	9,458
88	KISSIMMEE FIRE DEPARTMENT	4901	9,291
89	LEALMAN SPECIAL FIRE CONTROL DISTRICT	5211	9,196
90	SPRING HILL FIRE RESCUE DISTRICT	2701	9,154
91	GADSDEN EMS	2001	9,117
92	CITY OF LAUDERHILL	0630	8,718
93	WEST COAST-SOUTHERN MEDICAL SVCS., INC.	4103	8,704
94	CITY OF SUNRISE FIRE RESCUE	0623	8,377
95	DAVIE FIRE RESCUE, THE TOWN OF	0639	8,368
96	VILLAGES COMMUNITY DEVELOPMENT DISTRICT	3502	8,103
97	ADVANCED MEDICAL TRANSPORT	4301	7,727
98	SANFORD FIRE DEPARTMENT	5905	7,727
99	FALCK SOUTHEAST II, CORP., DBA AMERICAN AMB	4820	7,582
100	TAMARAC FIRE RESCUE	0636	7,348
101	POSITIVE MEDICAL TRANSPORT	2802	7,079
102	PLANTATION FIRE RESCUE	0635	6,966
103	PALM HARBOR SPECIAL FIRE CONTROL DISTRICT	5213	6,952
104	LEHIGH ACRES FIRE CONTROL AND RESCUE DISTRICT	3604	6,749
105	IONA MCGREGOR FIRE DISTRICT	3610	6,726
106	NASSAU COUNTY FIRE RESCUE	4501	6,709
107	TALLAHASSEE FIRE DEPARTMENT, CITY OF	3704	6,582
108	PALM COAST FD	1802	6,243

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	2012 TOTAL INCIDENTS BY PROVIDER		
Rank	Provider Name	Lic. #	Incident Count
109	DUNEDIN, CITY OF	5229	6,233
110	ALL COUNTY AMBULANCE, INC	5607	6,233
111	PALM BAY FIRE DEPARTMENT, CITY OF	0508	6,176
112	NORTH NAPLES	1105	6,126
113	CITY OF HALLANDALE BEACH	0611	6,110
114	CITY OF PALM BEACH GARDENS	5022	5,959
115	SUN CITY CENTER EMERGENCY SQUAD	2910	5,857
116	RIVIERA BEACH FIRE RESCUE	5016	5,608
117	SOUTH TRAIL FIRE RESCUE	3607	5,604
118	BRADFORD COUNTY EMERGENCY SERVICES	0401	5,581
119	TITUSVILLE FIRE DEPARTMENT, CITY OF	0514	5,506
120	DELTONA FIRE/RESCUE	6403	5,461
121	JACKSON COUNTY FIRE RESCUE	3202	5,392
122	LIFESTAR RESPONSE OF ALABAMA DBA CARE AMB	4409	5,365
123	HENDRY COUNTY EMS	2601	5,305
124	WALTON COUNTY FIRE RESCUE	6601	5,253
125	OKEECHOBEE COUNTY FIRE RESCUE	4701	4,989
126	AMBULANCE SERVICE, INC	1602	4,835
127	NATIONAL HEALTH TRANSPORT, INC.	4410	4,778
128	GREENACRES PUBLIC SAFETY	5007	4,733
129	NORTH PORT AMBULANCE SERVICE	5802	4,703
130	MIRAMAR FIRE RESCUE	0618	4,637
131	CITY OF OAKLAND PARK FIRE RESCUE	0624	4,507
132	CITY OF CORAL GABLES FIRE DEPARTMENT	1305	4,454
133	SUWANNEE COUNTY FIRE RESCUE	6101	4,047
134	MEDFLEET	5103	3,941
135	APOPKA FIRE DEPARTMENT	4803	3,879
136	BAKER COUNTY	0201	3,790
137	CITY OF COCOA/COCOA FIRE DEPARTMENT	0518	3,751
138	TARPON SPRINGS, CITY OF	5221	3,682
139	CITY OF ORMOND BEACH FIRE DEPARTMENT	6410	3,629
140	BONITA SPRINGS FIRE CONTROL & RESCUE DISTRICT	3606	3,590
141	PLANT CITY FIRE RESCUE	2921	3,542
142	FALCK SOUTHEAST II, CORP., DBA ALL COUNTY AMB	5610	3,483
143	STUART FIRE RESCUE	4305	3,414
144	CITY OF NORTH LAUDERDALE	0638	3,316

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Rank	Provider Name	Lic. #	Incident Count
	2012 TOTAL INCIDENTS BY PROVIDER		
145	FORT MYERS BEACH FIRE CONTROL DISTRICT	3601	3,224
146	ST. CLOUD FIRE RESCUE DEPARTMENT	4903	3,206
147	WAKULLA COUNTY EMS	6501	3,193
148	DOCTOR'S MEMORIAL HOSPITAL EMS	6202	3,121
149	CASSELBERRY FIRE DEPARTMENT	5902	3,096
150	DIXIE COUNTY EMERGENCY SERVICES	1501	3,031
151	SHANDSCAIR	0103	3,029
152	WINTER GARDEN FIRE DEPARTMENT	4818	3,027
153	TALLAHASSEE MEMORIAL HEALTHCARE, INC.	3701	3,020
154	HOLMES COUNTY EMS	3001	2,992
155	DESOTO COUNTY FIRE RESCUE	1402	2,922
156	CITY OF WINTER PARK	4814	2,912
157	SOUTH WALTON FIRE DISTRICT	6602	2,857
158	MONROE COUNTY FIRE RESCUE	4403	2,815
159	BAYFLITE	5203	2,791
160	SAFETY HARBOR, CITY OF	5215	2,693
161	GREATER ORLANDO AVIATION AUTHORITY	4805	2,661
162	LONGWOOD FIRE DEPARTMENT	5903	2,653
163	GILCHRIST COUNTY EMS	2101	2,641
164	WE CARE OF THE TREASURE COAST, INC.	5609	2,628
165	OCOEE FIRE DEPARTMENT	4819	2,613
166	ROCKLEDGE FIRE DEPARTMENT, CITY OF	0517	2,537
167	PORT ORANGE DEPARTMENT OF FIRE AND RESCUE	6406	2,505
168	WASHINGTON COUNTY EMS	6701	2,500
169	VARIETY CHILDRENS HOSPITAL DBA MIAMI CHILDRENS HOSPITAL	1332	2,473
170	CITY OF OVIEDO FIRE RESCUE	5904	2,438
171	LIFENET - FLORIDA	7003	2,431
172	CITY OF MAITLAND	4806	2,377
173	CALHOUN-LIBERTY AMBULANCE SERVICE	0703	2,372
174	JEFFERSON COUNTY AMBULANCE SERVICE	3301	2,365
175	GULF COUNTY EMERGENCY MEDICAL SERVICES	2301	2,364
176	AMERICARE ALS, INC	2922	2,364
177	ZEPHYRHILLS FIRE DEPARTMENT	5107	2,359
178	ORANGE CITY FIRE DEPARTMENT, CITY OF	6415	2,332
179	PINELLAS SUNCOAST FIRE AND RESCUE DISTRICT	5208	2,302
180	UNION COUNTY DEPT OF EMERGENCY SERVICES	6301	2,302

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	2012 TOTAL INCIDENTS BY PROVIDER		
Rank	Provider Name	Lic. #	Incident Count
181	NEW PORT RICHEY, CITY OF	5105	2,270
182	GULFPORT, CITY OF	5207	2,252
183	HAMILTON COUNTY EMS	2401	2,201
184	SEMINOLE TRIBE OF FLORIDA, DEPARTMENT OF EMS	2603	2,198
185	EAST LAKE TARPON SPECIAL FIRE CONTROL DISTRICT	5205	2,167
186	CITY OF LAKE MARY	5909	2,149
187	COURTESY TRANSPORT SERVICES, LLC	5403	2,136
188	NEW SMYRNA BEACH FIRE DEPARTMENT	6408	2,126
189	TAMPA GENERAL HOSPITAL - AEROMED	2905	2,093
190	SOUTH PASADENA, CITY OF	5217	2,018
191	HARDEE COUNTY FIRE RESCUE	2501	2,007
192	ESTERO FIRE RESCUE	3609	2,004
193	JACKSONVILLE BEACH FIRE DEPT	1611	1,944
194	ST. PETE BEACH, CITY OF	5218	1,938
195	MADISON COUNTY EMS	4001	1,905
196	TEMPLE TERRACE FIRE DEPARTMENT	2913	1,877
197	SAN CARLOS PARK FIRE RESCUE	3608	1,821
198	FERNANDINA BEACH FIRE RESCUE	4502	1,745
199	COCOA BEACH FIRE DEPARTMENT	0512	1,713
200	ALL CO. AMBULANCE, INC. DBA MEDICAL TRAN	5608	1,702
201	PUNTA GORDA FIRE DEPARTMENT	0807	1,651
202	PALM BEACH FIRE RESCUE	5014	1,632
203	CAPE CANAVERAL VOL. FIRE DEPT.	0502	1,550
204	HOLLY HILL	6411	1,544
205	OLDSMAR, CITY OF	5230	1,488
206	CITY OF MARATHON FIRE RESCUE	4407	1,449
207	MADEIRA BEACH, CITY OF	5212	1,385
208	KEY LARGO VOLUNTEER AMBULANCE CORPS., INC	4402	1,335
209	ORLANDO HEALTH AIR CARE TEAM	4816	1,275
210	G4S SECURE SOLUTIONS USA INC. DBA G4S	5027	1,270
211	GLADES COUNTY PUBLIC SAFETY	2201	1,205
212	WEEMS EMS	1904	1,134
213	TREASURE ISLAND, CITY OF	5222	1,132
214	HCA HEALTH SERVICES OF FLORIDA, INC.	5104	1,090
215	VILLAGE OF NORTH PALM BEACH	5012	1,053
216	EDGEWATER FIRE RESCUE, CITY OF	6409	1,042

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Rank	Provider Name	Lic. #	Incident Count
217	BAPTIST LIFEFLIGHT	1702	1,040
218	LONGBOAT KEY FIRE RESCUE	4101	1,003
219	KEY BISCAYNE FIRE RESCUE	1320	986
220	TEQUESTA FIRE-RESCUE	5021	950
221	SATELLITE BEACH FIRE DEPARTMENT	0510	808
222	DAYTONA BEACH SHORES DEPARTMENT OF PUBLIC SAFETY	6402	794
223	ORLANDO REGIONAL HEALTHCARE	4810	768
224	LIGHTHOUSE POINT FIRE RESCUE	0641	767
225	SOUTH DAYTONA FIRE RESCUE	6412	762
226	ISLAMORADA FIRE RESCUE	4406	750
227	MIDWAY FIRE DISTRICT	5703	738
228	SUMTER COUNTY FIRE & EMS	3506	730
229	FLORIDA HOSPITAL FLIGHT	4804	670
230	LAFAYETTE COUNTY RESCUE	3401	662
231	LIFEGUARD AMBULANCE - BAY COUNTY	0303	653
232	INDIALANTIC FIRE RESCUE	0516	610
233	HOLMES REGIONAL MEDICAL CENTER	0506	566
234	ATLANTIC/KEY WEST AMBULANCE INC., DBA AMR	4401	506
235	LIBERTY COUNTY EMS	3901	469
236	MED-TRANS CORPORATION DBA SHANDSCAIR	7010	469
237	PORT ST. LUCIE VOLUNTEER AMBULANCE SERVICE	5603	433
238	AMERICAN JETS, INC.	5605	400
239	MIAMI CHILDREN'S HOSPITAL	1326	376
240	ABM SECURITY SERVICES, DBA ELITE PROTECTION SERV	5029	367
241	INDIAN RIVER SHORES PUBLIC SAFETY	3103	360
242	OCEAN REEF PUBLIC SAFETY DEPARTMENT	4404	355
243	MORTON PLANT CARDIAC TRANSPORT SERVICE	5106	334
244	AIR AMBULANCE WORLDWIDE, INC	5231	329
245	SACRED HEART CHILDREN'S HOSPITAL	1705	303
246	ATMORE AMBULANCE SERVICE	1701	300
247	ST. JOSEPH'S HOSPITAL	2909	245
248	NATIONAL AIR AMULANCE	0619	241
249	AIR AMBULANCE PROFESSIONALS, INC.	0646	237
250	AIR TREK, INC.	0801	230
251	FLORIDA STATE HOSPITAL	2002	217
252	KENNEDY SPACE CENTER EMS SYSTEM	0507	212

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Rank	Provider Name	Lic. #	Incident Count
253	PONCE INLET FIRE RESCUE	6413	203
254	AERO JET INTERNATIONAL, INC. DBA REVA, INC.	0647	190
255	CHILDREN'S HOSPITAL OF SW FL NEONATAL/PEDIATRIC TRANS.	3603	169
256	LIFEGUARD INTERNATIONAL	1708	158
257	WORLDWIDE AIRCRAFT SERVICES INC., DBA JET ICU	5239	156
258	GLOBAL JETCARE, INC.	2704	135
259	MED TRANS FLORIDA	7011	110
260	CCAFS EMS SYSTEM	0519	77
261	AIR AMBULANCE SPECIALIST, INC	5232	63
262	TRINITY/TRINITY AIR AMBULANCE	5026	58
263	SKYSERVICE AVIATION, INC.	7004	54
264	ADVANCED AIR AMBULANCE, CORPORATION	1301	47
265	AERO NATIONAL INC.	7007	31
266	LITTLE GASPARILLA FIRE AND RESCUE, INC.	0806	29
267	WEWAHITCHKA AMBULANCE SERVICE	2302	14
268	ACUTE AIR AMBULANCE	0645	13
269	AIR CRITICAL CARE, LLC	0805	13
270	FLORIDA KEYS AMBULANCE SERVICES, INC.	4411	13
271	SKYSERVICE AIR AMBULANCE, INC.	7012	12
272	EAGLEMED, LLC	7013	9
273	AEROCARE MEDICAL TRANSPORT SYSTEM, INC.	7009	8
274	AIR AMBULANCE	0602	7
275	AIR MEDICAL CHARTERS, LLC	1333	3
276	CITY OF DEERFIELD BEACH	0610	2
277	CENTRAL AIR AMBULANCE, LLC	7008	1

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