



Resources to Address Potential Barriers to Long-Acting Injectable Antiretroviral (L-AI ARV) Therapy

Please use the [NASTAD Cabenuva Considerations for AIDS Drug Assistance Programs](#) and the [ViiVConnect site](#) for the latest industry information. Please note the latest dosing guidelines here: [Cabenuva Dosing and Admin Guide PDF Jan 2022.pdf \(cabenuvahcp.com\)](#).

Based on Ryan White provider feedback on potential barriers to L-AI ARVs, we have gathered the following resources, suggestions, and best practices.

Patient Adherence Issues:

Area of concern	Suggestions and best practices
Problems with tracking patient follow-up	<p>Use overbook appointment spots or walk-in appointment spots as a failsafe on rescheduled appointments.</p> <p>A best practice is to create a spreadsheet to track patients on Cabenuva (and shipments) when current appointment systems are unable to set up reminders and follow-up appointments (or flag Cabenuva users).</p> <p>Costs & Resources provides Cabenuva-specific support services for providers and clients.</p> <p>Once your doctor prescribes Cabenuva, you can be enrolled in ViiVConnect to get support.</p>
Problems with drug delivery	<p>Contact your SPECIALTY PHARMACY for lost and delayed shipments, damaged or unusable medications due to shipping, broken vials noted on or right after delivery, or indications that temperature has not been maintained during shipping.</p> <p>For accidental breakage of vial and product replacement scenarios, contact GSK Pharma Service Center at 1-800-877-1158, Option 4, M–F 8:00 a.m.–8:00 p.m. ET.</p> <p>For particulate matter or product discoloration scenarios, contact GSK Response Center at 1-888-825-5249, M–F 8:30 a.m.–5:30 p.m. ET.</p> <p>For medication access issues not listed above, contact a ViiV field reimbursement manager for further guidance:</p> <ul style="list-style-type: none"> • For North and Central Florida, contact Marvin Poole, FRM, at Marvin.x.poole@viihealthcare.com or 407-516-0534. • For Orlando and North Florida, contact Barbara Pope, FRM, at barbara.k.pope@viihealthcare.com or 516-522-8463. • For Palm Beach (south of Jupiter Inlet), Miami-Dade, Monroe, and Broward, contact Andrea Spaulding, FRM, at: andrea.n.spaulding@viihealthcare.com or 561-222-3489.



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Oral medication	<p>For optional initial oral lead in, a practitioner would place order for initiation of Cabenuva through Provider Resources ViiVConnect. A prescription needs to be sent to TheraCom for Vocabria (cabotegravir) and Edurant (rilpivirine).</p> <p>For planned missed injection, the current process is to contact ViiVConnect to get information to send the prescription to TheraCom for Vocabria (the cabotegravir portion of the oral medication). The Edurant (rilpivirine) portion of the oral regimen is available for order at the client’s retail pharmacy.</p>
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Staff Training Issues:

Area of concern	Suggestions and best practices
Staff training specific to Cabenuva and Z-track injection	There is an updated dosing and administration guideline with infographics available at Cabenuva Dosing and Admin Guide PDF Jan 2022.pdf (cabenuvahcp.com) .
Possible issues with rescheduling appropriately for the injection	<p>Clinical support staff should be made aware of the +/- seven-day window limitation to schedule for Cabenuva injections. Include front desk staff in training on the importance of rescheduling patients receiving Cabenuva in a timely manner.</p> <p>If a patient cannot be reached or cancels their appointment, refer to internal processes and include seeking county health department support to locate the patient (through a linkage and engagement specialist or disease intervention specialist).</p>
Clinical considerations for Cabenuva temperature control and administration	<p>DO NOT TAKE THE MEDICATION OUT OF THE FRIDGE UNTIL THE PATIENT ARRIVES. Please wait 15 minutes for the medication to warm up at room temperature prior to injection administration.</p> <p>If you need a larger administration needle to accommodate for body size, contact Fisher Healthcare for the two-inch safety needle. Search for “2-inch safety needle.”</p>

Transportation Issues:

Area of concern	Suggestions and best practices
Transportation access and limited ability to present to clinic for follow-up	<p>Local areas are to determine how to address transportation needs within their jurisdictions. Transportation issues are not unique to this drug and are handled differently in different areas based on available resources.</p> <p>Consider ride-share services available in your area. Other possible transportation services may be available through local volunteer organizations, elder care services organizations, and community and religious centers.</p>



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Medication Costs:

Area of concern	Suggestions and best practices
Coverage for those not eligible for the AIDS Drug Assistance Program (ADAP)	<p>Please see the cost sharing and patient assistance information on NASTAD Cabenuva Considerations for AIDS Drug Assistance Programs.</p> <p>The Patient Assistance Program (PAP) CANNOT BE USED IF THE CLIENT IS ON ADAP.</p> <p>To be eligible for PAP, the patient MUST:</p> <ul style="list-style-type: none"> • Live in one of the 50 states, the District of Columbia, or Puerto Rico • Have a household income less than or equal to 500 percent of the Federal Poverty Level based on household size • Not be eligible for Medicaid or Puerto Rico’s Government Health Plan, Mi Salud • Meet one of the following: <ul style="list-style-type: none"> • Have no prescription drug coverage • Have a Medicare Part B, Medicare Part D, or Medicare Advantage Plan and have spent at least \$600 on out-of-pocket prescription expenses during the current calendar year • Have a private insurance plan limited to generic-only coverage, outpatient use only, or therapeutic class exclusion (non-coverage) of drug <p>The PAP decision will be provided after all information is confirmed.</p> <p>The PAP is in Section 8 of the Enrollment Form.</p>

Billing:

Area of concern	Suggestions and best practices
Administration costs	<p>Administration costs for the Cabenuva injection range from \$20 to \$25.08 based on current Medicare rates.</p> <p>Associated billing code for Cabenuva:</p> <p>CPT injection code 96372 for each intramuscular injection provided by a nurse under the direct supervision of a provider</p> <p>HCPCS J0741: Injection, cabotegravir and rilpivirine, 2mg/3mg</p> <p>(Medicaid has an automated prior authorization)</p>