[Institutional logo or other header for specific Behavioral Health Hub]

**Program Participant Satisfaction Survey**

*To help improve our program’s services for your facility, please complete this brief survey.*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Please rate the extent to which you agree with the statements below:** | **Highly****Satisfied** | **Satisfied** | **Neutral** | **Dissatisfied** | **Strongly****Dissatisfied** | **Not Applicable** |
| [Behavioral Health Hub] communicates with primary care practice | 5 | 4 | 3 | 2 | 1 | N/A |
| [Behavioral Health Hub] provides direct behavioral health services to our patients | 5 | 4 | 3 | 2 | 1 | N/A |
| [Behavioral Health Hub] provides case management services (e.g. referrals) | 5 | 4 | 3 | 2 | 1 | N/A |
| I am satisfied with the overall behavioral health services provided through [Behavioral Health Hub] | 5 | 4 | 3 | 2 | 1 | N/A |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Behavioral health integration/collaboration of [Behavior Health Hub] with our primary care practice has led to:** | **Strongly****Agree** | **Agree** | **Disagree** | **Strongly****Disagree** | **Not Applicable** |
| Improved access to behavioral health care services | 4 | 3 | 2 | 1 | N/A |
| Improved quality of behavioral health care services | 4 | 3 | 2 | 1 | N/A |
| Increase in primary care clinician’s ability to manage behavioral concerns | 4 | 3 | 2 | 1 | N/A |
| Improved physical health care follow-up / continuity of care | 4 | 3 | 2 | 1 | N/A |
| Decreased medical costs | 4 | 3 | 2 | 1 | N/A |
| Decreased stigma surrounding behavioral health | 4 | 3 | 2 | 1 | N/A |

Comments: