



The REACH Approach: A Program Designed to Improve Emergency Response for Those with Dementia

R

**Risk
Perception**

E

**Establish
Trust**

A

**Assess
Needs**

C

**Calm
Environment**

H

**Healthy
Partnerships**



R Consider the overall risk of those involved from low to high.

E Quickly establish trust and build a connection with the person living with dementia.

A Determine the immediate needs for those involved, including the person living with dementia.

C Calm the environment by keeping noise and distractions to a minimum.

H Using the REACH approach, create healthy partnerships between first responders, care partners, and persons living with dementia.





Dementia Caregiving: How to Respond in Emergency Situations



Are you a care partner for a loved one or family member who is living with dementia?

Follow these 3 steps in an emergency situation to communicate effectively with first responders.

- 1** Tell the 9-1-1 dispatcher that the injured or missing person has dementia.
- 2** Communicate important information, such as medical conditions, changes in behavior, or advance directives.
- 3** Provide resources and information that can help calm the person living with dementia.

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Watch the full video series to learn more.

